

Web Site Usability Evaluation Form

Tester Name _____ Date _____

Web Site Evaluated _____

Tasks performed_____

Please answer the following questions after completing the task(s):

1. Physically, how do you feel right now?

Exhausted	1	2	3	4	5	Full of energy
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2. Mentally, how did you feel while working on this site?

Completely confused	1	2	3	4	5	Everything made sense
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3. When completing the task(s), did you

Feel completely frustrated	1	2	3	4	5	Always know what to do next
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4. Compared to what you expected, did this (these) task(s) go

Much slower 1 2 3 4 5 Much faster

5. Rate the quality of information on this site

unacceptable	1	2	3	4	5	excellent
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6. How confident are you that you found all the relevant information?

Not at all confident	1	2	3	4	5	Very confident
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7. How do you feel now that this (these) task(s) is/are over?

relieved 1 2 3 4 5 Eager for more

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Web Site Usability Evaluation Form Page 2

Please rate your satisfaction with the site

8. Ease of finding specific information

very unsatisfied 1 2 3 4 5 Very satisfied

9. Ease of concentrating on
the info search (distractions)

very unsatisfied 1 2 3 4 5 Very satisfied

10. Navigation made sense

very unsatisfied 1 2 3 4 5 Very satisfied

11. Search for info was easy

very unsatisfied 1 2 3 4 5 Very satisfied

12. Graphics were relevant

very unsatisfied 1 2 3 4 5 Very satisfied

13. Pages displayed quickly

very unsatisfied 1 2 3 4 5 Very satisfied

14. Information is current

very unsatisfied 1 2 3 4 5 Very satisfied

15. Fun to use

very unsatisfied 1 2 3 4 5 Very satisfied

16. Overall ease of use

very unsatisfied 1 2 3 4 5 Very satisfied

Please briefly write down your thoughts on the following:

The thing I liked BEST about the site was

The thing I liked LEAST about the site was

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Web Site Usability Evaluation Form Page 3

What specific things did you notice about the navigation that were good and/or bad?

Describe the consistency of design/layout of the site's pages

If the site had a Search function, describe how well that worked

If the site was educational, would you use it in your class and/or recommend it to other teachers?

If the site was not educational, would you visit again and/or recommend it to a friend?

Why or why not?